

Cancellation and non-attendance policy – Please retain for future reference

Private Lessons

- * Cancellation with at least 24 hours notice: no fee charged
- * Cancellation with less than 24 hours notice: half fee charged
- * Non-attendance with no notice given: full fee charged
- N.B. Following a non-attended lesson you will not automatically be booked in for the following weeks, therefore you must contact me to rebook and until such time your slot may be offered to someone else.
- * Frequent cancellations (regardless of notice given): I reserve the right to offer your timeslot to someone else.

Group Lessons

- * Fee is non refundable
- * Regrettably no deductions will be made for any lessons missed during the term
- * If your course is cancelled, or payment has been sent for a course that is fully booked, a full refund will be given